



PAi

Need Help Logging In? Let Us Help!

Never logged in before?

I am an Employee. The best place to start is your Employer. Your Employer has or can obtain Employee Site Access Instructions for you from their Employer Site, under 401k, Documents, Employee Deferral Election Form.

I am an Employer. If your plan is new to PAi, reference the initial “Welcome Email” provided to you. If you are a new Employer login user, please ask the existing Employer login user to establish a User Name and Password for you.

I am a Financial Advisor. PAi provides an email with your login instructions for your first plan, and all additional plans are generally accessible under that same login.

Logged in before but can't remember your login info?

If you have logged in before, you likely had to setup an Account question and answer for times like this. Click “I have forgotten my password” beneath the “Login” button. This process requires that you enter your User Name so that we can provide a temporary password. Once successfully logged in, you will be required to change the password for future use.

Are you locked out?

If you are locked out, please call us to be unlocked. For security purposes, PAi only allows so many attempts before we protect your account against possible unauthorized use.

If the above suggestions don't help, contact us!

Our Customer Care Consultants are available between the hours of 8AM and 5PM Central Time, Monday through Friday (excluding market holidays). Our phone number is 800-236-7400, and your options are as follows:

Employer – Option 2

Employee – Option 4

Financial Advisor – Option 6